

Terms and Conditions of The Raya Spin & Win Campaign

1. This Raya Spin & Win Campaign ("Campaign") period is from 21st February 2025 to 6th April 2025.
2. The Spin & Win Program is open to online leads who submit their interest through the Campaign's designated landing page and attend the scheduled appointment at the showroom, or individuals who visit a Signature showroom and register as a lead.
3. Each qualified participant is eligible for one spin only during their showroom visit.
4. To be eligible for the Campaign, participants must:
 - Submit the lead form and book an appointment via the Campaign's online landing page, or visit a Signature showroom and register as a lead;
 - Attend their scheduled showroom appointment (for online leads);
 - Receive the Spin & Win link from the sales consultant during their showroom visit; and
 - Spin the wheel to reveal their prize.
5. The prize details will be sent to the participant's WhatsApp number provided during lead registration after the spin.
6. The specific terms and conditions for the prize are outlined in paragraphs 7 and 8.
7. Signature Discount Voucher:
 - This voucher is valid exclusively for built-in cabinets purchased with a minimum value of RM10,000-00 from selected Signature outlets.
 - This voucher cannot be used for worktops.
 - The voucher does not cover delivery, installation, and/or any additional services or accessories. These charges will be billed separately.
 - This discount cannot be used for deposit payments and full payment of deposit is required upon confirmation of order.
 - The discount will be applied to the total sale price and reflected during the payment for the balance amount.
 - Each voucher is valid for a single transaction and one time use only. It cannot be split across multiple purchases. Only one voucher can be used per transaction.
 - This voucher cannot be combined and or used in conjunction with any other voucher.
 - This voucher is valid up to the stipulated expiry date. Expired vouchers shall be forfeited with no further entitlement and extension.
8. Touch N Go E-Wallet Reload Pin:
 - Participants are responsible for redeeming the Touch N Go reload pin themselves via their Touch N Go e-wallet app.
 - Signature is not responsible and liable for any issues arising from incorrect redemption or errors on the Touch N Go platform.
 - Touch N Go Reload pins are valid until the stipulated expiry date and must be redeemed before the expiry. Expired reload pin shall be forfeited with no further entitlement and extension.
9. Signature Discount Voucher and Touch N Go reload pin are non-transferable, non-refundable, and cannot be exchanged for cash, credit or other rewards.
10. If the Spin & Win link is shared with others and the spin chance is used by another party, Signature is not responsible for any loss of the participant's opportunity to spin.
11. Signature reserves the right to modify, suspend, or terminate the Campaign at any time without prior notice.
12. Signature reserves the right to change, modify or amend the terms and conditions herein at any time without prior notice.
13. All purchases are subject to the availability of products and final approval by Signature.
14. Any fraudulent activities, including but not limited to false lead submissions or manipulation of the Spin & Win system, will result in immediate disqualification from the Campaign and may lead to further legal action.

15. By participating in this Campaign, all participants agree to abide by these terms and conditions of this Campaign.
16. In the event of disputes, Signature's decision shall be final and binding.