

Terms & Conditions

1. Promotion Organiser

- 1.1 The HOMEDec KLCC April 2026 Complimentary Gift Promotion ("Promotion") is organised by Signature Distribution Sdn. Bhd. and/or its related companies within Signature Group ("Signature" or "Organiser").
- 1.2 By participating in the Promotion, registering for a consultation, visiting the Signature booth or placing an order under the Promotion, customers agree to be bound by these Terms and Conditions.

2. Promotion Period and Location

- 2.1 The Promotion is valid from 30 April 2026 to 3 May 2026, inclusive, during the official HOMEDec KLCC exhibition.
- 2.2 The Promotion is available at the participating Signature booth at HOMEDec KLCC only, unless otherwise stated by Signature.
- 2.3 Orders placed before or after the Promotion Period will not qualify, unless expressly approved in writing by Signature.
- 2.4 Signature is not responsible for any changes to the exhibition schedule, venue access, operating hours, booth arrangements or event operations made by the exhibition organiser or venue operator.

3. Complimentary Gifts

- 3.1 Subject to the applicable qualifying purchase requirements, eligible customers may be entitled to:
 - a) one complimentary Teka Washer WMK 70940 WHITE worth RM3,599 with a minimum qualifying purchase of RM30,000 on customised built-in cabinets; or
 - b) one complimentary Teka Side-by-Side Fridge RLF 74914 GBK worth RM7,299 with a minimum qualifying purchase of RM50,000 on customised built-in cabinets.
- 3.2 The complimentary gifts are offered according to the qualifying purchase tier. A customer qualifying for the refrigerator will receive the refrigerator only and will not additionally receive the washer, unless otherwise expressly stated by Signature.
- 3.3 The qualifying purchase amount will be calculated based on the final confirmed customised built-in cabinet order value after all applicable discounts, rebates, vouchers, cancellations, refunds and other deductions.
- 3.4 The qualifying amount must be fulfilled under a single confirmed qualifying order. Orders relating to different properties, projects or customers cannot be combined to meet the minimum qualifying purchase amount.
- 3.5 Complimentary gifts are limited to one gift per qualifying order and property, unless otherwise expressly stated by Signature.
- 3.6 Gift models, brands, colours, capacities, dimensions, specifications and packaging are subject to availability and may differ from the visuals shown in promotional materials.
- 3.7 If an advertised gift becomes unavailable, discontinued or out of stock, Signature reserves the right to substitute it with another item of similar value without prior notice.
- 3.8 Complimentary gifts are not exchangeable for cash, credit, refund, discount, upgrade, vouchers or other products.
- 3.9 If the customer requests the complimentary gift to be delivered or installed separately from the main order, the customer will bear any applicable transportation, delivery, installation and related charges.
- 3.10 Eligible customers who purchase qualifying kitchen cabinets under the Promotion will be entitled to an Extended Warranty of 1+1 Year on qualifying built-in cabinets.
- 3.11 The Extended Warranty of 1+1 Year is applicable only with a qualifying kitchen cabinet purchase and is subject to Signature's prevailing product warranty terms, coverage, exclusions and claim requirements.

4. Orders, Payments and Eligibility

- 4.1 Only the qualifying customised built-in cabinet purchase amount stated in the customer's final confirmed order will be counted towards the Promotion.
- 4.2 Any changes to the order, design, measurements, materials, specifications, layout, site conditions or customer requirements may result in a revised order value and revised promotional entitlement.
- 4.3 If the final confirmed qualifying order value falls below the applicable minimum purchase amount, the customer will no longer be entitled to the complimentary gift.
- 4.4 Signature reserves the right to verify the customer's order, payment, personal information and supporting documents before confirming any promotional entitlement.

5. Combining Promotions

- 5.1 Unless expressly stated otherwise, this Promotion cannot be combined with other promotions, complimentary gift offers, vouchers, rebates, staff discounts, corporate discounts, dealer-issued discounts, dealer-issued vouchers, previous quotations or other ongoing Signature campaigns.
- 5.2 Where more than one promotion appears to apply, Signature reserves the right to determine which promotion, gift, discount, reward or benefit will be applicable.
- 5.3 Promotional entitlements cannot be transferred to another customer, order, project, property or showroom without Signature's prior written approval.

6. Campaign Visuals and Product Representation

- 6.1 All visuals, photographs, product images, room settings, colours, illustrations and promotional materials are for illustration purposes only.
- 6.2 Actual products, colours, finishes, dimensions, models, specifications, packaging, materials and accessories may differ from the visuals shown.
- 6.3 Final product details, scope of works, material selections, drawings, dimensions and pricing will be based on the customer's confirmed quotation, signed drawings, product availability and signed sales documents.

7. Personal Information

- 7.1 Personal information submitted through exhibition registrations, appointment forms, consultations or purchase documents may be collected, processed and used by Signature for Promotion administration, appointment scheduling, customer follow-up, purchase and eligibility verification, complimentary gift fulfilment, customer service and marketing communications where the appropriate consent has been provided.
- 7.2 Personal information will be processed in accordance with Signature's Privacy Notice and applicable personal data protection laws.

8. Signature's Rights

- 8.1 Signature reserves the right to reject, disqualify, cancel, withdraw or recover any promotional entitlement if the customer provides false or inaccurate information, fails to meet the qualifying requirements, attempts to duplicate, transfer or misuse the Promotion, or breaches these Terms and Conditions.
- 8.2 Signature reserves the right to amend these Terms and Conditions, Promotion mechanics, complimentary gifts, qualifying amounts, participating locations and Promotion Period at any time.
- 8.3 Signature may suspend, postpone, replace or terminate the Promotion or any part of it due to operational requirements, stock availability, supplier issues, technical issues, legal or regulatory requirements, force majeure events or circumstances beyond Signature's reasonable control.
- 8.4 Any changes may be communicated through Signature's official website, social media channels, participating showrooms, exhibition booth or other appropriate communication channels.
- 8.5 Signature's decision regarding customer eligibility, qualifying order value, complimentary gift entitlement, substitution and fulfilment will be final.