SIGNATURE GRAND REWARDS 2026 - TERMS AND CONDITIONS

1. Campaign Period and Coverage

1.1 The Signature Grand Rewards 2026 ("Campaign") is organised by Signature Distribution Sdn. Bhd. ("Organiser").

1.2 The Campaign runs from 9 July 2026 at 12:00 a.m. to 31 December 2026 at 11:59 p.m., Malaysia time, both dates inclusive ("Campaign Period").

1.3 The Campaign is valid at participating Signature showrooms throughout Malaysia and through any official online registration channel identified by the Organiser. A showroom may be excluded if it is expressly stated not to be participating.

1.4 The Campaign comprises three separate lucky draw categories with a total stated prize pool value of RM300,000:

1.5 Purchase & Win Prizes with a total stated value of RM180,000;

1.6 one (1) RM100,000 Home Makeover Package; and

1.7 one (1) RHB Exclusive Hokkaido Travel Package for two (2) persons with a stated value of RM20,000.

1.8 Eligibility for one prize category does not automatically qualify a participant for another category. The participant must meet the requirements of each category entered.

2. General Eligibility

2.1 The Campaign is open to Malaysian citizens and permanent residents aged eighteen (18) years and above with a valid Malaysian identification document and valid contact details.

2.2 Employees, directors and officers of the Organiser, Signature Group, participating dealers, RHB Banking Group, prize sponsors and vendors directly involved in administering the Campaign, together with their spouse, parents, children and siblings, are not eligible.

2.3 Where a qualifying Sales Order is issued in joint names, the entry will be registered under the primary customer named in the Organiser's records. The Organiser may require the joint customers to nominate one participant in writing.

2.4 By participating, each participant confirms that the information submitted is complete and accurate and agrees to be bound by these Terms and Conditions and the Organiser's applicable privacy notice. Each participant is responsible for ensuring that all information and contact details provided remain accurate and current throughout the Campaign and prize fulfilment period.

3. Purchase & Win Prizes – RM180,000

3.1 A participant qualifies for one (1) Purchase & Win entry when, within the Campaign Period, the participant:

3.2 receives a valid Signature Sales Order with a Qualifying Purchase Value of at least RM10,000 on customised built-in cabinets;

3.3 pays at least ten per cent (10%) of the Qualifying Purchase Value as deposit; and

3.4 ensures that the Sales Order, payment and contact details are successfully recorded in the Organiser's system.

3.5 "Qualifying Purchase Value" means the final purchase amount shown on the Sales Order after discounts, rebates, vouchers, trade-in credits and other price adjustments. Finance charges, late-payment charges, refundable deposits, complimentary items and any cancelled or refunded amounts are excluded.

3.6 Eligible customers will be entered automatically based on the Organiser's verified records. No separate lucky draw form is required for this category unless requested by the Organiser.

3.7 Each qualifying Sales Order earns one (1) entry, regardless of its value. Sales Orders that relate to the same customer, property or underlying project and are split, replaced, revised or re-issued will be treated as one (1) entry. Genuinely separate purchases for different properties or projects may qualify separately, subject to verification.

3.8 The Sales Order must remain active and must not be cancelled, voided, fully refunded or reduced below RM10,000 at the time the potential winner is verified. A partial change that does not reduce the Qualifying Purchase Value below RM10,000 will not invalidate entry.

4. RM100,000 Home Makeover Package – One Winner

4.1 No purchase is required. To enter, a participant must submit during the Campaign Period:

(a) a clear and legible residential floor plan through a participating showroom or an official Signature online registration channel; and

(b) a fully completed Campaign registration form with all mandatory information and declarations.

4.2 Each participant is entitled to one (1) valid Floor Plan Entry. Duplicate submissions will ordinarily be consolidated into one entry and will only be disqualified where there is evidence of manipulation, false information or abuse.

4.3 The participant must be the owner or purchaser of the residential property stated in the entry and must be entitled to arrange the proposed works at that property.

4.4 Each Home Makeover Voucher is a non-cash credit that may only be applied to products or services within its stated category. The RM100,000 Home Makeover Package is personal to the verified winner and is strictly non-transferable. It must not be assigned, gifted, sold, resold, exchanged, bartered, pledged, shared or otherwise made available for use by any other person, company or third party, whether for payment or otherwise. The vouchers are not redeemable for cash and cannot be transferred or reallocated between categories.

4.5 Each voucher will be applied against the final invoiced amount for the relevant category, inclusive of applicable taxes where charged. The final design, product selection, quantities, specifications, brands and scope will be confirmed after consultation and site assessment, subject to the voucher value and availability.

4.6 The winner is responsible only for any optional upgrade, variation or amount that exceeds the relevant category voucher. No additional purchase is compulsory. Any unused balance will expire and will not be refunded or paid in cash.

4.7 The package is subject to actual site measurements, site condition, building management rules, required approvals, contractor access and product availability. Unless specifically included in the confirmed scope, structural alteration, professional consultant fees, authority or management deposits, rectification of existing defects, temporary accommodation, moving and storage costs are excluded.

4.8 The nominated property must be in Malaysia, within the Organiser's service coverage and owned by, purchased by under a valid sale and purchase agreement, or lawfully occupied by the verified winner. The relevant quotation, Sales Order and invoice must be issued in the winner's name. If the property stated in the winning entry is not serviceable, the winner may nominate one (1) other eligible residential property in Malaysia within thirty (30) days, provided that the alternative property is also owned by, purchased by under a valid sale and purchase agreement or lawfully occupied by the same winner and satisfactory supporting documents are provided. The winner shall not nominate a property for the benefit of another person or third party.

4.9 The winner must begin the design consultation and submit all required property documents within sixty (60) days after being confirmed as the winner. The RM100,000 Home Makeover Package must be redeemed within six (6) months from the date of the winner confirmation notice. Redemption means that the final scope has been confirmed and the relevant quotation, Sales Order or agreement has been accepted and signed within the six (6)-month period. Actual delivery, installation or completion may take place after the redemption deadline according to the confirmed project schedule. Any unredeemed voucher value will automatically expire after the six

(6)-month validity period and will not be extended, transferred, refunded or paid in cash, except where: (i) an extension is required by law; (ii) the Organiser approves an extension due to circumstances wholly beyond the winner's reasonable control; (iii) Any unredeemed voucher value will automatically expire after the six (6)-month validity period and will not be extended, transferred, refunded or paid in cash.

4.10 As a material condition of accepting and receiving the RM100,000 Home Makeover Package, the winner must:

(a) provide reasonable access to the nominated property and cooperate for photography and filming before, during and after the makeover, including design consultation, site assessment, work-in-progress and completed spaces and interviews or testimonials;

(b) participate in a mandatory post-completion house tour featuring the winner and the completed makeover; and

(c) make reasonable efforts to be available on the filming date notified by the Organiser.

The post-completion house tour is a mandatory and material condition of the prize and is not optional.

By accepting the prize, the winner consents to the Organiser and its appointed agencies recording, reproducing, editing, publishing and using the winner's name, image, likeness, voice, statements and photographs or footage of the makeover for Campaign documentation, publicity, advertising, social media, digital content, public relations and other marketing and promotional purposes, without further payment, subject to applicable law. No separate consent form or publicity release is required.

Filming will be conducted so as to minimise unnecessary disruption. The Organiser will not intentionally publish the winner's full residential address, identification documents or images of private areas of the nominated property outside the agreed project scope without the winner's further consent.

Failure to comply

If the winner does not agree to or refuses without reasonable cause to comply with the above requirements before the Home Makeover Package has been fulfilled, the Organiser may treat the prize as declined, cease further prize fulfillment and, where appropriate, offer the prize to a reserve winner, subject to applicable law.

If, after completion of the makeover, the winner fails or refuses to participate in the mandatory post-completion house tour despite reasonable notice and opportunity to do so, this will constitute a material breach of these Terms and Conditions. Subject to applicable law, the Organiser may require the winner to refund the RM100,000 value of the Home Makeover Package and reimburse any reasonable and documented third-party costs directly incurred by the Organiser as a result of the breach.

4.11 The RM100,000 Home Makeover Package consists of the following fixed category-specific Home Makeover Vouchers:

Category	Prize	Voucher Value (RM)
Signature Reno Works	Home Makeover Voucher	30,000
Signature Built-in Cabinets	Home Makeover Voucher	30,000
Crownlivin Furniture	Home Makeover Voucher	17,000
Kitchen Appliances	Home Makeover Voucher	10,000
Curtains and Blinds	Home Makeover Voucher	8,000
Smart Home Solutions	Home Makeover Voucher	5,000
Total		**100,000**

5. RHB Exclusive Hokkaido Travel Package - RM20,000

5.1 This category is open only to an eligible principal or supplementary holder of an RHB Credit Card/-i or RHB Debit Card/-i issued in Malaysia who:

a. qualifies for the Purchase & Win category under Section 3; and
b. makes at least one successful payment toward the qualifying Sales Order using the eligible RHB card during the Campaign Period.

5.2 The RHB cardholder must be the customer or joint customer named in the qualifying Sales Order. The card must remain valid and in good standing when the potential winner is verified. Verification may be carried out using masked card or transaction information and/or through RHB; participants should not provide a full card number through an unsecured channel.

5.3 Each eligible qualifying Sales Order earns one (1) entry into this category, regardless of the number or value of RHB card transactions. Cancelled, refunded, reversed, disputed, charged-back, fraudulent or unsuccessful transactions do not qualify.

5.4 The prize is a Hokkaido travel package for two (2) persons with a stated value of RM20,000. The confirmed itinerary, travel dates, airline, accommodation, inclusions, booking procedure and validity period will be communicated to the winner and are subject to availability and the appointed travel provider's terms.

5.5 The winner and travel companion are responsible for valid passports, airport taxes, visa fees (if any), travel insurance, health or entry requirements, personal expenses and any optional upgrade or cost not expressly included in the confirmed package. If the confirmed package costs less than RM20,000, the difference will not be paid in cash. The winner and travel companion must comply with the applicable terms and requirements of the airline, hotel, travel provider, governmental authorities and other third-party service providers. The Organiser will not be responsible for any failure by the winner or travel companion to satisfy the applicable travel, immigration, health or entry requirements.

5.6 If the Hokkaido package cannot reasonably be fulfilled because of travel restrictions, supplier unavailability or another event beyond the Organiser's reasonable control, the Organiser may provide an alternative travel package or prize of equal or higher stated value after giving notice to the winner.

6. Purchase & Win Prize Schedule and Prize Substitution

6.1 The Purchase & Win prizes under this Campaign are set out in the table below. The prize descriptions, quantities and stated values form part of these Terms and Conditions.

No	Brand	Model	Description	Unit Price (RM)	Qty	Total (RM)
1	Rubine	Cassera	Hood	2,700	3	8,100
2	Fujioh	ST 2190 VP	Hood	5,998	2	11,996
3	Teka	WMK71240	Washer	4,999	2	9,998
4	Panasonic	NR-X561	Fridge	5,499	1	5,499
5	Rubine	Thora	Hood	2,890	3	8,670
6	Signature	TZ 8045	Sink	1,899	5	9,495

7	Ariston	ADV 570 JW ML	Dryer	2,299	5	11,495
8	Rubine	Siroco	Hood	2,400	1	2,400
9	Signature	MC 78 2B 00 GB	Hob	1,739	5	8,695
10	Franke	PZX 110-54.(T1)	Sink	2,369	5	11,845
11	Signature	SMS 27 BC	Tap	1,199	5	5,995
12	Intrix	4-in-1	One Tap	5,200	1	5,200
13	Crownlivin	LS-BLUEMOON + WPL-FOCSET-Q	Crownlivin Bluemoon Queen Mattress + 2pcs Microfibre Pillow & 1pc Queen Mattress Protector	7,300	3	21,900
14	Crownlivin	MALTA 5127-C + BRE-3 (1.5*0.9M)	Malta 5127-C-1 (Black) Metal Leg (2pcs/set) + BRE-3 (1.5*0.9m) Marble Table Top	2,100	1	2,100
15	Crownlivin	C-1729	C-1729 Dining Chair	440	4	1,760
16	Crownlivin	FG3109-3S-EC	FG3109 Sofa 3S Easy Clean (Galaxy)	4,700	1	4,700
17	Smartverse	Package A	Smartverse Package A: 11 smart devices	5,099	3	15,297
18	Hafele	Kitchen Stand Mixer	Digital Stand Mixer 6L	2,199	10	21,990
19	Hafele	Kitchen Stand Mixer	Stand Mixer 6L (Black & Rose Gold)	1,899	10	18,990

6.2 The Organiser may substitute a specific prize only if it becomes unavailable, discontinued or impracticable to supply or cannot reasonably be fulfilled due to circumstances beyond the Organiser's control. Any substitute prize will have an equal or higher stated value, and the total stated value of the Purchase & Win prize pool will not be reduced below RM180,000.

6.3 Prize images are for illustration purposes only. The delivered item may differ in colour, model, specification or packaging from any image shown, provided that the prize or substitute prize is reasonably comparable and has an equal or higher stated value.

7. Entry Cut-Off and Verification

7.1 Sales Orders, deposits, RHB card payments and Floor Plan Entries must be completed within the Campaign Period. A quotation, incomplete registration, pending or failed payment, or deposit below ten per cent (10%) does not qualify.

7.2 Entries will be verified against the Organiser's sales, payment and registration records and, where relevant, RHB's verification records. The Organiser will also consider valid receipts, acknowledgements or supporting documents provided by a participant if there is a discrepancy.

7.3 Participants should retain their Sales Order, official receipt, payment record, registration acknowledgement and identification documents until all winners have been confirmed and prizes fulfilled.

7.4 The Organiser may request information reasonably required to verify an entry. A participant will be given a reasonable opportunity to provide clarification before an entry is rejected, except where the entry is clearly fraudulent or ineligible.

8. Lucky Draw and Winner Selection

8.1 The lucky draw is scheduled for 30 January 2027, subject to Clause 8.5.

8.2 Winners will be selected at random from the verified eligible entries for each prize category using a computerised, electronic or manual draw method.

8.3 Reserve winners may be drawn to replace a potential winner who is ineligible, cannot be contacted, fails verification, declines the prize or does not claim the prize within the stated period.

8.4 Each participant may win a maximum of one (1) prize across the Campaign. If the same participant is selected more than once, the participant will receive the prize with the higher stated value and the other prize will be awarded to a reserve winner or redrawn.

8.5 The draw date or method may be changed only where reasonably necessary due to legal, technical or circumstances beyond the Organiser's reasonable control. Any change will be announced through an official Signature channel as soon as reasonably practicable.

8.6 Subject to applicable law, the Organiser's decisions concerning eligibility, verification, winner selection, prize allocation and Campaign administration will be final. The Organiser is not required to enter into correspondence regarding its decisions, except in respect of a genuine administrative error supported by satisfactory evidence.

9. Winner Notification and Claim

9.1 Potential winners will be contacted using the contact number, email address, WhatsApp number or other contact details provided or recorded in the Organiser's system. The Organiser may make up to three (3) reasonable contact attempts. A potential winner must respond and provide any information or documents requested by the Organiser within five (5) working days after the first notification, or such longer period as the Organiser may allow in writing. If the potential winner cannot be contacted after three (3) reasonable attempts, fails to respond within the applicable period, fails verification or declines the prize, the Organiser may disqualify the potential winner and award the prize to a reserve winner.

9.2 The Organiser may publish a winner's name and state, together with a masked identification number where needed for verification, through its official website, social media or showroom communications.

9.3 A participant who believes an entry or winner verification has been recorded incorrectly may submit supporting documents through the official Signature contact channel within fourteen (14) days of the relevant notification or winner announcement. The Organiser will review the matter in good faith before making its final decision.

10. Prize Fulfilment

10.1 Prize fulfilment arrangements and any collection, delivery, installation, booking or redemption deadline will be communicated to the verified winner. The Organiser will provide a reasonable claim period appropriate to the prize.

10.2 Prizes are not transferable, exchangeable or redeemable for cash, credit or refund unless these Terms and Conditions expressly state otherwise or the Organiser approves an exception in writing.

10.3 Where a prize is eligible to be delivered together with items under the winner's own Sales Order, the Organiser may arrange the prize

and order items under the same delivery schedule. If the winner requests the prize to be delivered separately from the order items, including on a different date, trip, phase or at a different delivery location, the winner must bear the reasonable additional transportation, delivery and installation charges. Any such charges will be disclosed or quoted to the winner before the separate arrangement is confirmed and are not included in the stated prize value unless expressly stated otherwise.

10.4 The winner is responsible for costs expressly stated as excluded from the relevant prize. The Organiser will not impose an undisclosed compulsory purchase as a condition of receiving a prize.

10.5 Product prizes are subject to the applicable manufacturer or supplier warranty. Nothing in these Terms and Conditions excludes any statutory right or remedy that cannot lawfully be excluded under Malaysian law.

10.6 A prize may be forfeited if a verified winner, after receiving reasonable notice and opportunity, fails to collect, book or redeem it within the stated validity period or materially fails to comply with the applicable fulfilment requirements.

10.7 Any forfeited prize may be withdrawn, reallocated, awarded to a reserve winner, used in a future campaign or otherwise dealt with by the Organiser at its discretion.

11. Disqualification

11.1 The Organiser may reject an entry or disqualify a participant or potential winner where there are reasonable grounds to conclude that the participant:

a. provided false, materially incomplete, altered or fraudulent information or documents;
b. manipulated or abused the entry, Sales Order, payment or draw process;
c. used an unauthorised identity, card or payment method;
d. cancelled, refunded, reversed or reduced the qualifying transaction below the required threshold before winner verification; or
e. otherwise failed to satisfy a material eligibility requirement in these Terms and Conditions.

11.2 Where practical, the Organiser will give the participant an opportunity to explain or correct a genuine administrative discrepancy before disqualification. This does not apply to apparent fraud, deliberate manipulation or an urgent need to preserve the integrity of the draw.

12. Personal Data and Publicity

12.1 Personal data may be collected and processed for entry administration, eligibility and payment verification, fraud prevention, the lucky draw, winner notification, prize fulfilment, audit, legal compliance and record-keeping in accordance with the Organiser's Privacy and Personal Data Protection Notice.

12.2 Relevant data may be shared with participating dealers, RHB, sponsors, suppliers, contractors, travel providers, auditors, professional advisers, regulators and service providers only to the extent reasonably required for those purposes and subject to appropriate safeguards.

12.3 Personal data will be retained only for as long as reasonably necessary for the purposes described in these Terms and Conditions or as required by law.

13. Changes and Events Beyond Reasonable Control

13.1 Signature reserves the right to amend, vary, add to or replace any provision of these Terms and Conditions where reasonably necessary for operational, legal, regulatory or campaign administration purposes at any time. Any material amendment will be communicated through the Organiser's official channels and will not adversely affect rights or entitlements already earned by eligible participants.

13.2 The Organiser, participating dealers, RHB, sponsors and suppliers shall not be liable for any delay, interruption, suspension, modification or failure to perform arising from circumstances beyond their reasonable control, including acts of God, flood, fire, storm, epidemic, pandemic, public health emergency, war, terrorism, civil unrest, labour disputes, transportation disruption, shortage of materials, supply chain disruption, utility failures, system failures, government action, regulatory changes, travel restrictions, supplier failure or any other force majeure event.

13.3 In such circumstances, the Organiser may suspend, amend, postpone, substitute or terminate any part of the Campaign or modify the applicable prize fulfilment arrangements, without liability to the extent permitted by applicable law.

14. General

14.1 If there is an inconsistency between these Terms and Conditions and any Campaign advertisement or promotional material, these Terms and Conditions and the final published prize schedule will prevail.

14.2 If any provision is invalid or unenforceable, the remaining provisions will continue to apply.

14.3 Campaign enquiries may be directed to any participating Signature showroom or through the official contact channels published on Signature's website.

14.4 These Terms and Conditions shall be governed by and construed in accordance with the laws of Malaysia.

14.5 Any dispute arising out of or in connection with the Campaign shall be subject to the exclusive jurisdiction of the courts of Malaysia.

14.6 If these Terms and Conditions are made available in more than one language, the English version shall prevail in the event of any inconsistency, conflict or discrepancy.

14.7 To the fullest extent permitted by applicable law, the Organiser will not be liable for any indirect, incidental or consequential loss arising from participation in the Campaign or the acceptance, use or inability to use any prize. Nothing in these Terms and Conditions excludes or limits any liability, right or remedy that cannot lawfully be excluded or limited.