Signature Flagship Store
Design Consultation Weekend Lucky Draw

Terms and Conditions | 21 and 22 November 2026

This exclusive golden egg lucky draw is open to the first 16 qualifying customers who meet the purchase and deposit requirements below at the Signature Flagship Store at Damansara Furnishing Centre.

1 Promotion period and venue

1.1 The promotion runs on 21 and 22 November 2026 during store operating hours at the Signature Flagship Store, Damansara Furnishing Centre, or until all 16 entitlements have been allocated, whichever occurs first.

2 Purchase requirements and eligibility

2.1 Customers must place a new Sales Order for built-in cabinets with a minimum purchase value of RM50,000 and pay a minimum deposit of RM5,000 at the event venue during the promotion period. Payment must be successfully received and recorded by Signature.

2.2 Lucky draw eligibility is limited to qualifying orders placed at the Signature Flagship Store during the promotion period and registered under the Flagship Store's sales team.

2.3 The RM50,000 requirement must be met under one (1) Sales Order. Separate orders cannot be combined. Loose furniture, appliances, accessories, renovation works, curtain and other non-cabinetry items do not count towards the qualifying value.

2.4 Orders placed or deposits paid before the promotion period are not eligible. Transferring, splitting or rebooking an existing order does not create a new entitlement.

2.5 Each qualifying customer is entitled to one draw only, regardless of purchase value, deposit amount or number of Sales Orders. Participation and prize entitlements are not transferable.

2.6 Signature employees and sales consultants are not eligible to participate in this customer promotion.

3 First 16 qualifying customers

3.1 The limit of 16 customers applies across both days combined, not 16 customers per day. Entitlements are allocated in the order in which both the qualifying Sales Order and the minimum deposit are confirmed in Signature's records.

3.2 Customers must present their Sales Order and official payment receipt for verification. Signature may request identification to verify the customer named on the order and prevent duplicate participation.

4 Personal attendance and draw procedure

4.1 The qualifying customer named in the Sales Order must be physically present at the Signature Flagship Store to personally select and open one golden egg in the presence of an authorised Signature representative.

4.2 Sales consultants, Signature employees and any other representatives are not permitted to select, open or reveal a prize on the customer's behalf. Remote participation and participation by proxy are not allowed.

4.3 Each golden egg contains one prize entitlement, allocated randomly. Once selected, the egg and the revealed prize cannot be exchanged, and no redraw is allowed.

4.4 The draw must be completed during the promotion period. Any unused draw entitlement expires when the event ends.

5 Prize List

The following 16 prizes are available. Voucher values shown represent the voucher redemption value and are not cash payments.

Prize	Qty	Unit RRP or Voucher Value (RM)
iPhone 18 Pro	1	5,499
Dyson Cool Tower	1	1,799
BOSCH 7.2L Air Fryer – MAF671B0GB	1	519
Ninja Pro Blender BL450	1	479
RM1,000 purchase voucher	3	1,000
RM500 purchase voucher	9	500

6 Prizes and Collection

6.1 The prize types and quantities are set out in the Prize List in Section 5. Each verified participant receives the prize stated in their selected golden egg. The available selection reduces as prizes are drawn.

6.2 Prizes cannot be exchanged for cash, a discount, another product or a different prize. Product images are for illustration only; colours and specifications are subject to availability.

6.3 If an advertised prize becomes unavailable, Signature may substitute it with a prize of equal or higher value and will inform the affected winner.

6.4 Prizes may be collected immediately where available. Otherwise, Signature will notify the winner using the contact details on the Sales Order. Winners must provide accurate contact details and retain their prize slip and purchase documents.

6.5 For later collection, the winner must collect the prize within 30 calendar days after notification that it is ready. Signature will issue a reminder before treating an uncollected prize as forfeited. Any forfeited prize may be withdrawn, reallocated, used for future promotions or otherwise dealt with by Signature at its discretion. Collection is at the Signature Flagship Store unless otherwise agreed in writing.

6.6 Winners must acknowledge receipt of their prizes. Signature may require reasonable proof of identity and supporting documentation before releasing any prize. Manufacturer or supplier warranty terms apply to product prizes where available. These terms do not exclude any rights available under applicable law.

7 Voucher Prizes

7.1 Voucher prizes are purchase vouchers and are not cash payments.

7.2 Redemption is subject to the eligible products, participating outlets, validity period and other conditions stated on or issued with the respective vouchers.

7.3 Vouchers cannot be exchanged for cash. Whether they may be applied to the qualifying Sales Order or combined with other promotions will be specified in the voucher redemption conditions provided to customers.

8 Applicable Purchase and Campaign Terms

8.1 Deposits paid are non-refundable and remain subject to the applicable Sales Order terms and conditions.

8.2 Eligible customers may participate in this lucky draw and enjoy benefits under the Signature 32nd Anniversary Nationwide Sale, provided they satisfy the respective promotion requirements.

8.3 These terms govern the Signature Flagship Store Design Consultation Weekend Lucky Draw. The applicable Sales Order

and nationwide campaign terms continue to govern the customer's purchase.

9 General Conditions

9.1 Signature reserves the right to reject participation involving duplicate entries, false information, tampering, invalid payments, fraud or failure to meet these terms and conditions.

9.2 Personal information supplied will be used to verify eligibility, administer the draw and arrange prize collection in accordance with Signature's applicable privacy notice. Personal information may be disclosed to Signature's related corporations, service providers, event organisers, logistics providers, prize suppliers, professional advisers and regulatory authorities where reasonably necessary for the administration of the promotion.

9.3 Any necessary changes to the promotion will be communicated through Signature's official channels and will not adversely affect entitlements already earned.

9.4 By participating, customers agree that Signature may use photographs, videos, images, names and likenesses relating to their participation in publicity, advertising, marketing, social media and promotional materials without additional compensation, except where prohibited by law.

9.5 Signature reserves the right to reject, suspend or disqualify any participation where it reasonably believes that an order, payment or transaction has been structured, manipulated, split, cancelled, rebooked or otherwise arranged primarily to obtain or increase eligibility for the promotion.

9.6 Signature shall not be liable for any delay, suspension, modification or cancellation of the promotion arising from circumstances beyond its reasonable control, including acts of God, natural disasters, epidemic, pandemic, government action, labour disputes, supplier failure, transportation disruption, system failures or other force majeure events. Signature may, where reasonably necessary, suspend, amend, postpone or terminate the promotion without liability.

9.7 Participation in the lucky draw constitutes the participant's acceptance of these Terms and Conditions.

9.8 If these Terms and Conditions are made available in more than one language, the English version shall prevail in the event of any inconsistency, conflict or discrepancy.

9.9 If any provision of these Terms and Conditions is held to be invalid, illegal or unenforceable, the remaining provisions shall continue in full force and effect.

9.10 These Terms and Conditions shall be governed by and construed in accordance with the laws of Malaysia.

9.11 Any dispute arising out of or in connection with the Campaign shall be subject to the exclusive jurisdiction of the courts of Malaysia.